

Your Dedicated Reverse Mortgage Team



James Raymond, Account Executive

Your AE is responsible for account approval and day to day oversight. Works with PSA to coordinate training, marketing and support requests. Handles pricing questions and assists with loan structuring.

D: 201.280.2012 E: jraymond@mutualmortgage.com

Jessica Marmo, Partner Support Associate

Your PSA assists with guideline and scenario questions, file escalations, and assistance with RV and QR setups.

D: 619.658.9400 E: jmarmo@mutualmortgage.com

Christina Caronna, Director of Credit and Underwriting

D: 619.794.1886 E: ccaronna@mutualmortgage.com

Karen Stevens, Director of Closing and Post-Closing

D: 619.794.1989 E: kstevens@mutualmortgage.com

Sarah Young, Director of Operations

D: 619.353.2074 E: syoung@mutualmortgage.com

Resources

Our wholesale website, www.mutualmortgagewholesale.com contains important updates, policies, procedures, workflows, training calendar, marketing materials, and newsletters.

Important Email Addresses

- reversecasenumbers@mutualmortgage.com — use for case requests & case cancellations, CC your AE
- reverseconditions@mutualmortgage.com — use to submit PTD conditions to underwriting, CC your AE
- reversedocs@mutualmortgage.com — use for doc request & attach doc order form, CC your AE
- reversefunding@mutualmortgage.com — use to request funding status or to send in funding conditions, CC your AE

For case transfers, please reach out to your AE and PSA for assistance

Mutual of Omaha Mortgage's FHA Sponsor ID

3121500003

Mutual of Omaha Mortgage's States

AK, AL, AR, AZ, CA, CO, CT, DE, DC, FL, GA, HI, IA, ID, IL, IN, KS, KY, LA, MA, MD, ME, MI, MN, MO, MS, MT, NC, ND, NE, NH, NJ, NM, NV, OH, OK, OR, PA, RI, SC, SD, TN, TX, UT, VA, VT, WA, WI, WY
(Pending NY and WY)

Mortgage Clause Information

Mortgagee Clause — CPL

Mutual of Omaha Mortgage, Inc. ISAOA
3131 Camino Del Rio N., Suite 1100, San Diego, CA 92108

Mortgagee Clause — Insurance Policies

Mutual of Omaha Mortgage, Inc. ISAOA
PO Box 39457, Solon, OH 44139

Principal Agent "Hybrid" can use their own Mortgagee Clause or Mutual of Omaha Mortgage's.

